Privacy Policy

At Hadeed-Mercer Rug Cleaning, we value your privacy. Your personal information remains secure and private at all times. The information we collect from you, to include your email address, is used for internal purposes only and is not shared with anyone outside of Hadeed-Mercer Rug Cleaning.

Privacy Policy Statement

This is the web site of Hadeed-Mercer Rug Cleaning.

Our postal address is: 316 W. Moore Street Richmond, VA 23230

We can be reached via e-mail at webmaster@joehadeed.com or you can reach us by telephone at (804) 358-3811.

For each visitor to our Web page, our Web server automatically recognizes only the consumer's domain name (IP address), but not the email address (where possible).

We may collect the email addresses of those who communicate with us via email, the email addresses of those who make postings to our chat areas, and aggregate and user-specific information on what pages consumers access or visit.

The information we collect is used for internal review and used to improve the content of our Web page. With respect to cookies: we use cookies to record user-specific information on what pages users access or visit, record past activity at a site in order to provide better service when visitors return to our site.

If you do not want to receive email from us in the future, please let us know by sending us email at the above address, calling us at the above telephone number, or writing to us at the above address.

If you supply us with your postal address on-line you will only receive the information for which you provided us your address. Persons who supply us with their telephone numbers on-line will only receive telephone contact from us with information regarding requests for information they have placed on-line. If you select our services, we will use your email and telephone number(s) to communicate with you during your service.

Persons who supply us with their email addresses on-line should not receive email contact from us with information regarding new products and services or upcoming events. If you do not wish to receive such emails, please let us know by writing to us at the above postal address or email address. Please provide us with your name and phone number.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will post the policy changes to our Web site to notify you of these changes and we will use for these new purposes only data collected from the time of the policy change forward. If you are concerned about how your information is used, you should check back at our Web site periodically.

Customers may prevent their information from being used for purposes other than those for which it was originally collected by e-mailing us at the above address, calling us at the above telephone number, writing to us at the above address.

With respect to security: We have appropriate security measures in place in our physical facilities to protect against the loss, misuse or alteration of information that we have collected from you at our site.

If you feel that this site is not following its stated information policy, you may contact us at the above addresses or phone number.